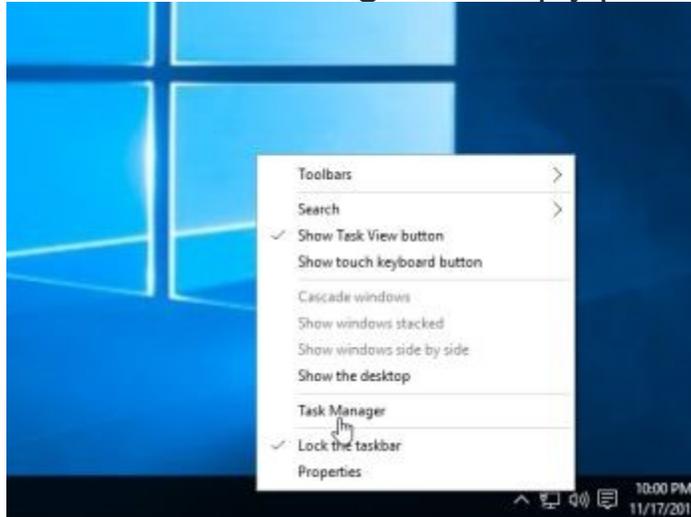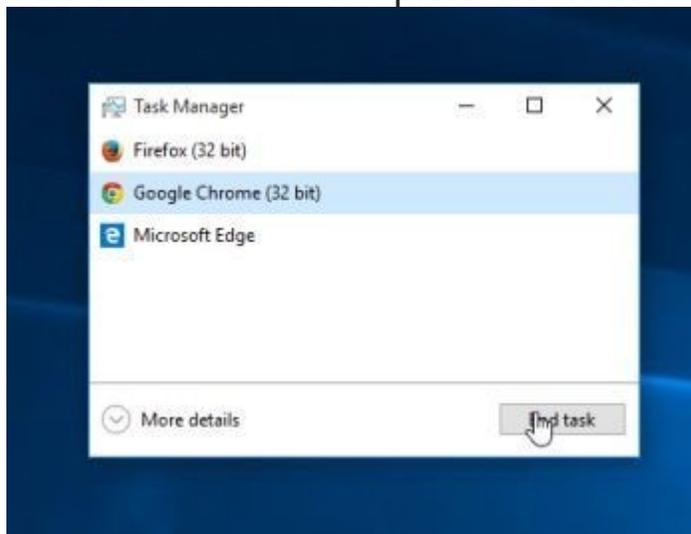# How to remove Tech Support Scam Pop-ups from Windows (Virus Removal Guide)

This step is needed if a malicious site **will not allow you to close your browser**.

1. Open Task Manager by right-clicking the taskbar and then clicking **Start Task Manager**. Alternatively, to start the Windows Task Manager, you can press **Ctrl+Alt+Del** and click on-**Task Manager** or simply press on **Ctrl+Shift+Esc**.

2. Scroll through the list till you see your web browser's process and left-click on it once so it becomes highlighted. Once you have selected the browser's process, click on the **End Task** button as show in the picture below.

3. Your browser window should now be closed. The next time you open your browser, do not allow the browser to open the last opened page.
4. https://malwaretips.com/blogs/remove-tech-support-scam-popups/